

# RETURNING TO CLUB LA SANTA

BETWEEN 27TH AUGUST 2020 - 31ST MARCH 2021



## WE WILL

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Introduce extra measures to keep you safe in line with the resorts health and safety guidelines and the directives set out by the Spanish and Canarian governments.

## WE WILL

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post resort updates and alerts to ensure you are fully informed as to progress or changes at resort.



## WE WILL

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accept payment of your holiday balance 6 weeks prior to travel, rather than the usual 12 weeks.

## WE WILL

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offer you the opportunity to change your booking to an alternative date if circumstances change due to health and safety guidance at resort, by waiving all administration charges. Should you not want to change date we can offer a credit note for a future booking or offer a full refund.



### Book with confidence

You will be able to change to an alternative date up until November 1st 2021. All administration fees will be waived.

If your chosen travel date is during a more expensive period the additional charges would be settled by you.

If however your new travel date is during a lower priced period, we would then refund the difference.

Credit note/ refund will only be available should Club La Santa close or if there's an update from the government regarding non essential travel.

